



## Student Support Services

### Seeking Medical Attention and Health Services

#### Medical Problems



If you fall sick, you may have to go and see a doctor. In Australia, you do not go to a hospital unless you are seriously ill. You usually go to your local doctor (or general practitioner (GP)) who will have a surgery (also known as a medical centre, a medical practice or a medical clinic) near your house.

**Be sure to bring your Overseas Student Health Cover (OHSC) membership card to see your doctor.** Your OHSC card is the Medibank Private membership card given to you on your first day at Australian Ideal College.



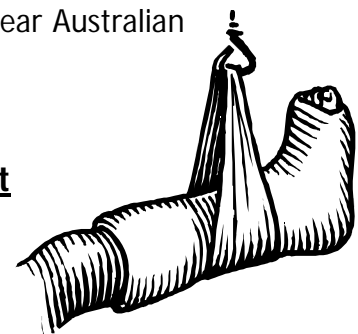
When you get a bill or a receipt for medical service, take it with your medical card to the Medibank Private office ([www.medibank.com.au](http://www.medibank.com.au)) and apply for a refund. Please note that some doctors provide bulk billing\* (*see note 1 on page 4*) for their medical services rendered to you.

If you are too sick to come to school, **the doctor will give you a medical certificate (MC)**. Bring it to school to be photocopied; you keep the original. Your medical certificate must contain a Provider Number or it will not be acceptable to the Department of Immigration and Citizenship for your student visa purposes.

Please refer to Page 2 for a list of doctors and medical centres near Australian Ideal College.

#### Needing Urgent Medical Attention or Involved in an Accident

If you are hurt in an accident, or need urgent medical attention in an emergency, go to the Casualty/Emergency Department of a hospital.



#### Important Notes:

In an event of an **emergency**, please **call TRIPLE ZERO (000) for Police, Fire or Ambulance** (24 hours)

If you need interpreting services, you can ask for **Interpreter Service at 13 1450** (24 hours)

The nearest doctors to Australian Ideal College in the Sydney Central Business District (CBD) are at:

**Note: To locate the actual location of your chosen medical centre on an interactive map, please visit [www.whereis.com.au](http://www.whereis.com.au) or [www.maps.google.com.au](http://www.maps.google.com.au)**

*(Please refer to the map on Page 5 for the locations of the medical centres)*

<b>Doctors in the Sydney CBD</b>	
<p><b>1. AAA Bulk Billing Doctors</b> Level 1, 768 George St SYDNEY</p> <p><b>Telephone 9212 0228</b></p> <p><i>Bulk Billing. Speak multi languages. GP Medical Clinic Mon to Fri 9.30am - 5.30pm</i></p>	<p><b>2. Macquarie Street Medical Practice</b> Level 4 / 195 Macquarie Street SYDNEY</p> <p><b>Telephone (02) 9238 0800</b></p> <p><b>Fax (02) 9238 0844</b> Monday to Friday 8am to 6pm Saturday 8am to 12 noon <i>A Bulk billing Practice!</i></p>
<p><b>3. Healthpac Medical Centre</b> Lower Ground Floor, 59 Goulburn St SYDNEY</p> <p><b>Telephone 9282 9725</b></p>	<p><b>4. City Medical Practice</b> Lot 150, 2 York Street SYDNEY</p> <p><b>Telephone 9291 9111</b></p> <p><i>A Bulk billing Practice!</i></p>
<p><b>5. Medeco Medical Centre</b> World Square Shop 9.01 World Square Shopping Ctr 644 George St SYDNEY</p> <p><b>Telephone 9264 8500</b></p>	<p><b>6. Savic-Urosevic Vesna Dr</b> City Medical Practice Lot 150, 2 York Street SYDNEY</p> <p><b>Telephone 9291 9111</b></p> <p>Bulk billing</p>
<p><b>7. Sydney Skin Cancer Centre</b> Ground Floor, HCF Building 403 George St SYDNEY</p> <p><b>Telephone 9262 4877</b></p>	<p><b>8. Sydney Sexual Health Centre (SSHC)</b> Level 3, Nightingale Wing, Sydney Hospital Macquarie St, Sydney NSW 2000</p> <p><b>Telephone: 61 2 9382 7440</b></p>



Below is a list of some hospitals in Sydney:

**Note:** To locate the actual location of a hospital on an interactive map, please visit [www.whereis.com.au](http://www.whereis.com.au) or [www.maps.google.com.au](http://www.maps.google.com.au)



## Some Hospitals in Sydney

<p><b>Sydney Hospital and Sydney Eye Hospital</b> 8 Macquarie Street Sydney NSW 2000 Australia <b>Phone:</b> 61 2 9382 7111 <b>Fax:</b> 61 2 9382 7320</p> <p><a href="http://www.sesiahs.health.nsw.gov.au/sydhosp/index.asp">www.sesiahs.health.nsw.gov.au/sydhosp/index.asp</a></p>	<p><b>Royal Prince Alfred Hospital</b> Missenden Road Camperdown NSW 2050</p> <p><b>Phone:</b> +61 2 9515 6111 / (02) 9519 6591 <b>Fax:</b> +61 2 9515 6133</p> <p><a href="http://www.sswahs.nsw.gov.au">www.sswahs.nsw.gov.au</a> <a href="http://www.cs.nsw.gov.au/rpa/">www.cs.nsw.gov.au/rpa/</a></p>
<p><b>Concord Hospital</b> Hospital Road Concord NSW 2139 <b>Phone:</b> 02-976-75-000 <b>Fax:</b> 02-976-76-991 <b>Email:</b> <a href="mailto:concordinfo@email.cs.nsw.gov.au">concordinfo@email.cs.nsw.gov.au</a></p>	<p><b>Balmain Hospital</b> Booth Street Balmain NSW 2041 <b>Phone:</b> (02) 939 52111 <b>Fax:</b> (02) 939 52020 <a href="http://www.cs.nsw.gov.au/balmain/">http://www.cs.nsw.gov.au/balmain/</a></p>
<p><b>St Vincent's Hospital</b> 390 Victoria Street Darlinghurst NSW 2010 <b>Phone:</b> (02) 8382 1111 <b>Fax:</b> (02) 9332 4142</p> <p><a href="http://wwwsvh.stvincents.com.au">wwwsvh.stvincents.com.au</a></p>	<p><b>Sydney Dental Hospital</b> 2 Chalmers Street Surry Hills NSW 2010</p> <p>8:00am to 4:00pm Monday to Friday <b>Phone:</b> (02)9293-3333 or 1300 559 393 <b>Fax:</b> (02)9293-3488 <b>Email:</b> <a href="mailto:sydneydentalhospital@sswahs.nsw.gov.au">sydneydentalhospital@sswahs.nsw.gov.au</a></p>

## Emergency Numbers

In case of emergency dial: **000 (For fire, police or ambulance)**

### Other contact numbers

Mental Health Access Lines	Freecall 1800 636 825
Alcohol and Drug Information Service:	<i>Sydney:</i> (02) 9361 2111 <i>Country:</i> Freecall 1800 422 599
NSW Poisons Information Centre:	131126
Sexual Abuse Help Line:	131200
Kids Help Line:	Freecall 1800 551 800
Lifeline:	131 114



## Note 1: Bulk billing\*

(Extracted from Wikipedia at [http://en.wikipedia.org/wiki/Bulk\\_billing](http://en.wikipedia.org/wiki/Bulk_billing))

**Bulk billing** is a payment option under the Medicare system of universal health insurance in Australia. The health service provider, usually a Doctor is paid 85% of the scheduled fee directly by the government by billing the patient via their Medicare card. The service provider receives only 85% of the scheduled fee, but avoids the costs and risks of billing and debt collection—it could be described as a form of factoring.



The alternative to bulk billing is for the service provider to collect the fee directly from the patient (there is no restriction on this fee and it is determined by the provider). In order to claim the Medicare rebate, the patient then has to visit a Medicare office, fill out a claim form (for unpaid claims, and claims where cash is not being refunded) and claim 85% of the scheduled fee from the government (100% for general practitioner services).<sup>[1]</sup>

Under Medicare, it is not permissible to charge the patient a co-payment with bulk-billing, i.e. a service provider who bulk-bills for a service may not charge the patient further for that service.

Service providers may freely choose whether or not to use bulk billing. Most general practitioner services are bulk billed, but less so in more affluent areas and in rural, regional and remote areas of Australia where there is a greater shortage of doctors and health care services.

To find out doctors in Sydney that provide bulk billing, please visit the website <http://www.doctors-4u.com/sydney/sbulkbil.htm>



# Locations of Medical Centres in the CBD

(Please refer to page 2)

